

RETURN POLICY

Returns are accepted with the following conditions:

- Return is shipped to us within 30 days of **order** date.
- Merchandise is returned **unopened**, uncut, with **original label**, and in original condition.
- ***Not Returnable: All Wall Murals** by Komar, Environmental Graphics, Perceptions, York.
All Accent Murals, Door Murals, Poster Murals, Wallies Murals, Hand Painted Murals, Sesame Street Murals.
- We suggest using a delivery confirmation to insure that we receive your return.
- **A 20% restocking charge** will be deducted from all acceptable returns.
- Shipping costs are your responsibility. We do not refund shipping costs.
- A refund check or charge credit will be issued depending on the original payment method.
- Credit or refund will NOT be issued if any of these conditions are not met.
- **Mark your order number** prominently on the outside of the package.

Please allow us time to process your return. It could take up to 10 business days for us to process the returned or exchanged product back from you. We will send you an email that your credit has been processed. All approved refunds are for the purchase price of the product only (less restocking charge) and can only be issued to the credit card used at time of purchase. Orders paid by check will receive a refund check in the mail.

SEND YOUR RETURN BY US MAIL TO THIS ADDRESS:

Attn: Return Dept.

Berlin Wallpaper

154 Cooper Rd Ste 1101

West Berlin, NJ 08091

*Merchandise that is damaged or defective will be replaced with the same item at no charge. If you have a problem that you need assistance with, please Email us at: Berlinwallpaper@aol.com

If possible, please include a copy of your invoice or packing slip and this form along with your return.

Order Number: _____ **Phone Number:** _____

Name: _____

Address: _____

City: _____ **State** _____ **Zip:** _____

Reason for Return: _____
